

This interactive two-day training programme focuses on the principles and techniques that are required to effectively audit quality management systems.

### Introduction

The ISO9001:2008 standard is seen as a means to improve the overall quality of product and service and existing system arrangements. Internal auditing is one of the fundamental mechanisms for maintaining but also for developing and improving existing working practices within an organisation. This course focuses delegates on the most important attributes of the ISO9001:2008 management system and helps them to understand the role of the auditor in development and improvement of this system.

### Who Should Attend?

This course is essential for those who will undertake internal quality management system audits, or who will be required to plan, manage and implement an internal audit programme. The course does not require any past auditing or quality management experience.

# **Course Objectives**

To enable delegates to effectively plan, perform, evaluate and report the results of internal quality management system audits. To help delegates understand the key attributes of a good quality management system and the role of the internal auditor in its continual improvement and development.

#### **Course Content**

- Quality management system awareness
- Structure and principles of the ISO9001:2008 standard
- Audit techniques
- Auditor attributes and skills
- NCRs and categorisation

# What Are The Benefits?

This course, combined with an QMS Awareness Course. Successful delegates will be equipped with the technical skills and knowledge required to plan, conduct and report on quality management system/s effectively.

# In - House Courses

Offering better value for money, they can be designed to closely match your specific requirements.

## Style of Delivery

The course involves a balanced combination of presentation and exercises to achieve the course objectives. Course leaders are trained in the field of quality management systems

## Certification

Delegates successfully completing the course will be awarded a certificate.